



المشرق لخدمات الري
ORIENT IRRIGATION SERVICES

Landscaping

QUALITY POLICY

Orient Irrigation Services is committed to deliver high quality landscaping and irrigation services to its customer by developing a strong management system which comply to the requirements of ISO 9001:2015 standard. Our activities are planned and performed in order to meet the needs and expectations of our customers and other interested parties.

To achieve the above, Orient Irrigation Services is committed to:

- Ensure that the delivered services meet Contractual requirements and specifications, statutory and regulatory requirements and provides reliable performance.
- Understanding needs and expectation of customer;
- Adopt risk-based management system that focuses on internal & external risk elements to ensure that business and customer requirements are met consistently;
- Establish and strive to achieve measurable objectives to demonstrate the commitment to continually improve the effectiveness of quality management system.
- Complying with all legal requirements related to the service
- Provide adequate resources for implementing and managing Quality management system.
- Implement management system in line with the requirements of ISO 9001 and continually improving quality performance.

General Manager



All personnel are responsible for adhering to Orient's Quality requirements. This policy will be communicated to all members of staff and workforce and will be made available to the public, stakeholders and any other interested parties upon request. Quality Policy will be reviewed on an annual basis by the Management.